

Seat No. : \_\_\_\_\_

**N14-119**  
**November-2014**  
**B.B.A., Sem.-V**  
**CC-303 : Organisational Behaviour-I**

**Time : 3 Hours]**

**[Max. Marks : 70**

1. (a) Discuss the objectives of organisational behaviour. 7  

**OR**

Write a note on any two models of organisational Behaviour.
- (b) What are the limitations of organisational behaviour ? 7  

**OR**

Discuss how people-structure-technology environment affect organisations.
2. (a) Write notes on : (i) Perception (ii) Values (iii) Emotions 7  

**OR**

Discuss biographical characteristics influencing individual behaviour.
- (b) Discuss laws of control, Pro-active personality and Machiavellianism as personality attributes. 7  

**OR**

Explain the various types of attitudes in detail.
3. (a) Discuss the sources and significance of status. 7  

**OR**

Write notes on problem-solving and self-managed teams.
- (b) Discuss nominal group technique of decision-making. 7  

**OR**

Explain the stages of group development.
4. (a) Discuss various types and reasons for resistance to change. 7  

**OR**

What are the benefits of organisational development ?
- (b) Write notes on virtual and boundryless organisations. 7  

**OR**

How to implement change in an organisation successfully ?

5. Answer the following :

- (1) Only draw complete pay pyramid.
  - (2) State any two disciplines to the field of Organisational Behaviour.
  - (3) Define organisational behaviour.
  - (4) Mention shaping techniques for moulding behaviour.
  - (5) Define learning.
  - (6) What is personality ?
  - (7) What is role ?
  - (8) State any two merits of brainstorming.
  - (9) Mention the skills used in team-building.
  - (10) State any two power tactics.
  - (11) What is organisational development.
  - (12) State the steps of change.
  - (13) Mention any two characteristics of Type-A personality.
  - (14) Define a group.
-